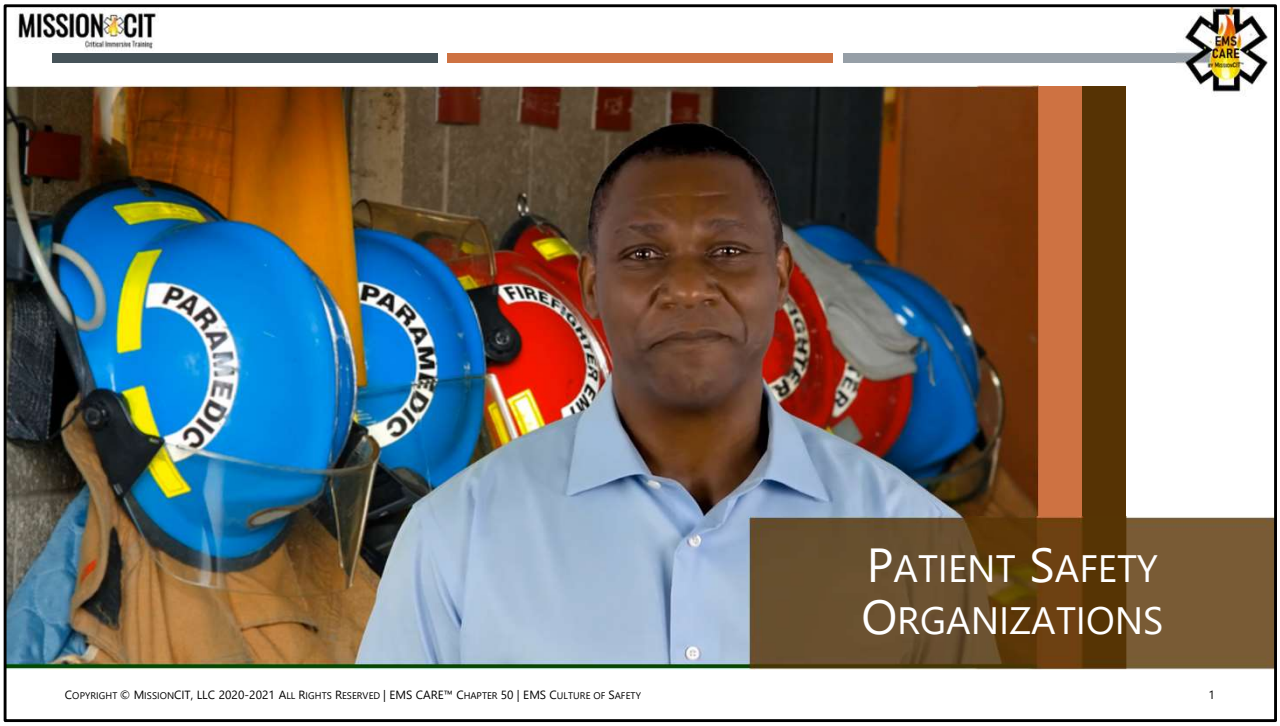
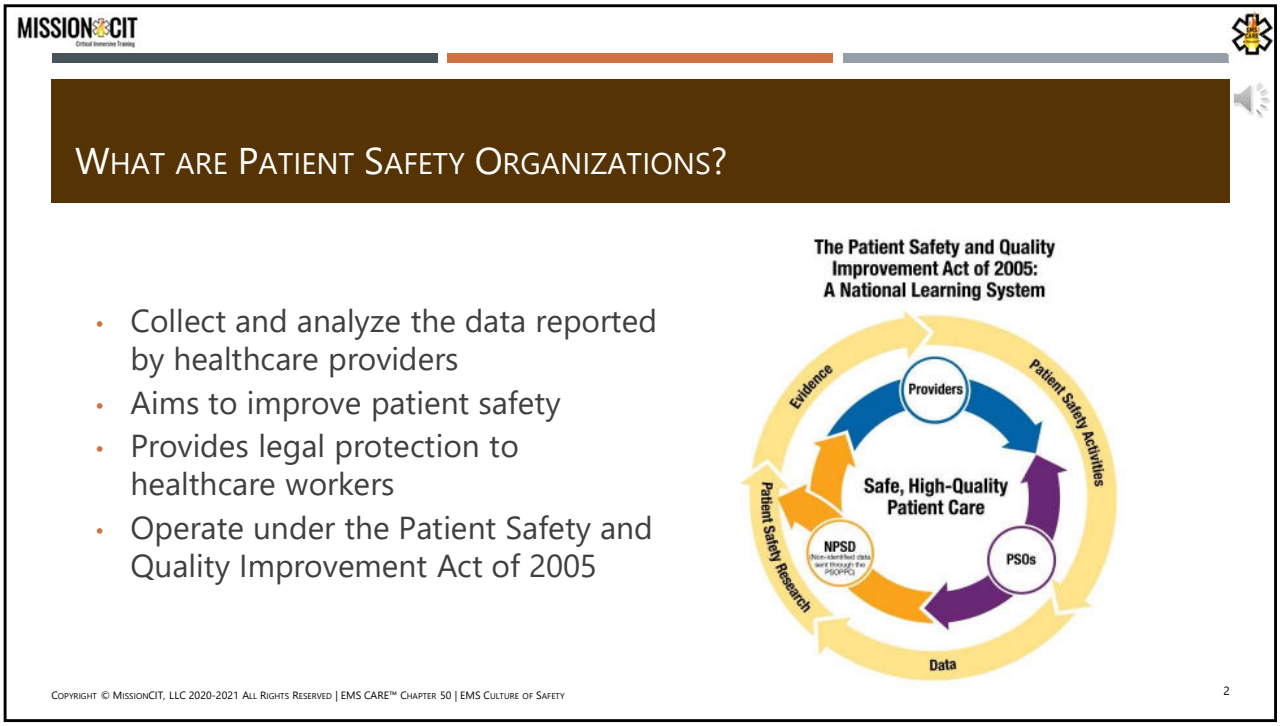



Thank you, Missah!

Welcome to this lesson where we will talk in-depth about patient safety organizations that collect and review patient safety information.

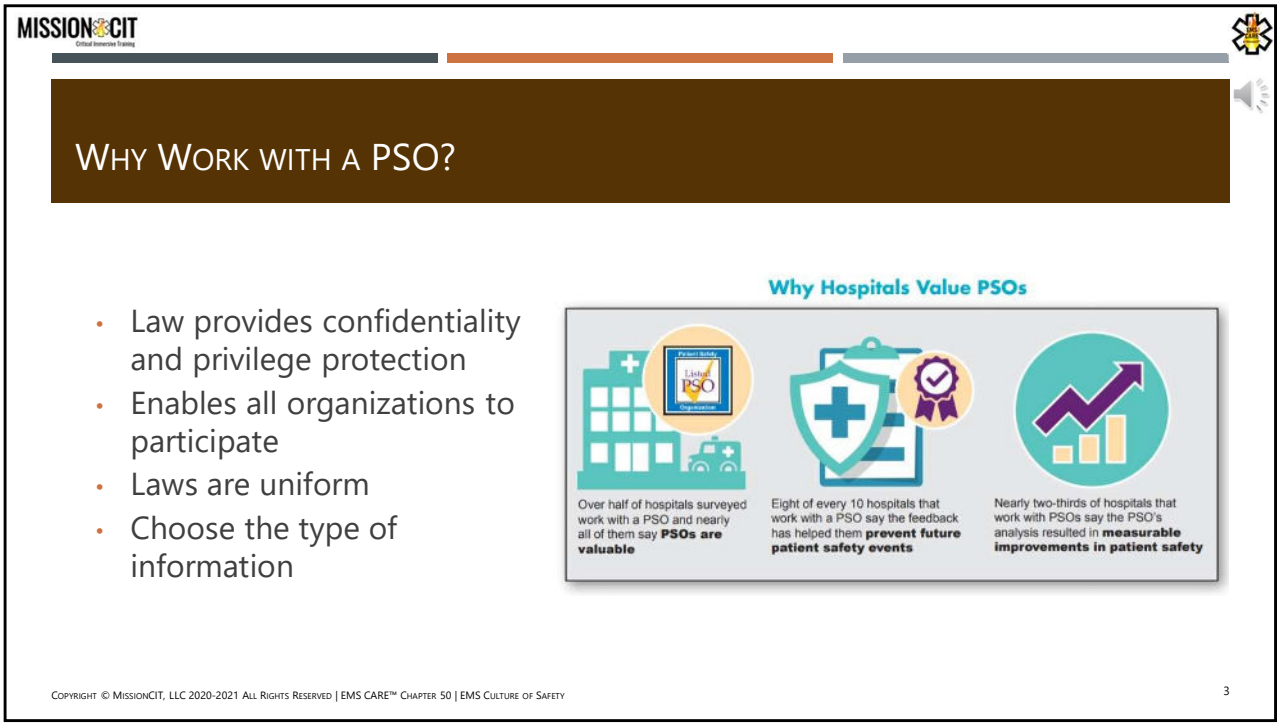
Good studying!




Patient Safety Organizations or PSOs, collect and analyze the data reported by healthcare providers voluntarily. This exercise aims to improve patient safety and the overall quality of healthcare provided. Working with a PSO may also provide certain legal protections to healthcare workers. These PSOs operate under the Patient Safety and Quality Improvement Act of 2005.

This Act establishes a voluntary reporting system designed to enhance the data available to assess and resolve patient safety and health care quality issues. To

encourage the reporting and analysis of medical errors, PSQIA provides Federal privilege and confidentiality protections for patient safety information, called patient safety work product.




Here are some reasons to work with a PSO:

- The law provides confidentiality and privilege protection, and you can leverage them
- Enables all organizations to participate
- The laws are nationwide and uniform, and
- You can choose the type of information you want for better decision-making

Working with a PSO, which is voluntary, also offers several unique advantages that can enhance patient

safety and quality improvement activities. When we work with a PSO, many of the long-recognized impediments to successful quality and safety improvement projects can be overcome.